

The NEW DELJENGENERATION

The Newsletter for
Employees of DEL-JEN, Inc.

Issue #27
December 2010

North Texas JCC by Eunice Johnson

At 5:00 p.m. on October 31, 2010, the keys to North Texas Job Corps Center were turned over to the combined team from Career Opportunities, Inc. (COI), DEL-JEN, Inc. (DJI), McConnell Jones Lanier & Murphy (MJLM), and the Texas Education Foundation (TEF) to assume full responsibility for the operation of the Center.



As a major subcontractor to COI, DEL-JEN was an integral factor in the team's success - bringing with us over 20 years experience in providing high quality services to the Department of Labor's Job Corps Program.

DEL-JEN's areas of responsibility will be primarily in Social Development, Residential Living, Recreation and Avocation, Safety/Security and Transportation, Student Conduct, and in the implementation of a Positive Normative Culture program.

After the announcement of the contract award, our Transition Team quickly deployed to McKinley, TX to lay the foundation for a seamless transition. The DEL-JEN team (consisting of corporate staff members **David Stout, Linda Baker, Marilyn Berleue, Linda Byrd, Jim Cashin, Debbie Hoppe, Eunice Johnson, and Melissa Hurd**) worked tirelessly to prepare for the November 1st start-up.

Over ninety staff members were hired and added to the DJI payroll and benefits program. Consumables required for the first weeks of operation were immediately acquired and utility accounts were transferred to DEL-JEN's name.

The corporate team was assisted by Kittrell JCC buyer, **Kim Bray** and Mississippi Job Corps' Social Development Director, **Darryl Hilliard** who provided invaluable support in the high pressure weeks preceding contract start.

Opening Day

With high expectations, **Lana Kite**, Center Director and former DEL-JEN executive employee, assembled the senior leadership team and contractor heads to begin operations. Thus, the four-contractor team began to execute the day-to-day mechanics of the partnership.

Assisting with the first week's Operations and Training were **Mike Harris** and **Crystal Henson** from DJI's corporate Finance Office. They provided training to key Social Development staff on DJI's finance and purchasing procedures. **Ed Rostollan**, corporate HSE Manager also joined the transition team to provide training and guidance to the Center's HSE staff. Mr. Rostollan spent a majority of his time reviewing HSE procedures with

North Texas JCC Safety/Security Manager, **Tommy Johnson** and Safety Officer **Mike Perez**. They covered a wide variety of topics that included Safety Leadership Training, reporting requirements, DOL Safety Program requirements and the HSE Management System. Mr. Rostollan stated, "I was very impressed with both Mr. Johnson's and Mr. Perez's breadth of knowledge and dedication. I look forward to working with both on a continuing basis in the future!"

Maria Martin, former Social Development Director and Human Resources Manager at Albuquerque JCC, assumes the position of DEL-JEN's Senior Leader at North Texas with responsibilities that include the design and implementation of the Social Development Program. She brings with her over five years of experience and will work closely with the Student Leadership Team. Her insight and team building skills have been a proven commodity in creating a Positive Normative Culture.



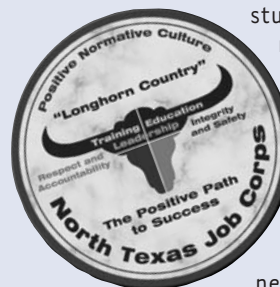
Maria Martin (top) shown with members of the Student Executive Board

The 100 acre North Texas Job Corps Center offers GED, High School, and College programs as well as Career Technical Training in the following areas:

Accounting, Materials Distribution and Operation, Culinary Arts, Nurse Assistant/Home Health Aide, Office Administration, Security and Protective

Services, and Tractor Trailer Driving. Construction trades include: Brick Masonry, Carpentry, Cement Masonry, Electrical, Facilities Maintenance, Painting, and Plumbing.

The Center serves 310 male and 340 female residential students living on-campus in nine dormitories. During the coming months, they'll see many innovations and improvements take place, beginning with a 12-hour training day for students and enrollment by industry cohorts. Watch for exciting news as the North Texas Job Corps Center evolves. ☘



Job Corps Success Lasts a Lifetime

If you were to ask 10 Job Corps students about the Job Corps Program, you'd get 10 different answers. That's because our students come from such diverse backgrounds, no two are alike. At our five DEL-JEN operated Centers, we embrace these differences and tailor our student's educational and social needs to the individual. The results reflect the Job Corps motto, "Success lasts a lifetime!" and can be seen in our students' success after they graduate.

★ Cassandra M. was a student at Mississippi JCC and had completed her Business Office Technology training and earned her High School diploma. Half way through the program, the unthinkable happened. The house she shared with her parents caught fire and while helping her father escape, she suffered first degree burns on her arms and legs. But her drive and determination didn't let that stop her. She completed her training and enrolled at Hinds Community College which she attends full-time while working part-time at the local WalMart. She graduates next year and will no doubt, continue to triumph over adversity in her professional life.

★ Six months after the passing of her mother, 9-year-old Jemer H. was separated from her siblings and moved to a different state. She returned to her native St. Croix in the Virgin Islands two years later and earned her High School diploma. It was then she decided to further her education by enrolling at Kittrell JCC. There was no stopping her from that point on as she quickly completed the Health Occupations Trade and 210 Work Based Learning hours. She became a student leader serving as Vice President of the RISING Icons; peer court counselor; and received awards for her support to staff and students alike. Jemer is currently attending Vance Granville Community College (VGCC) in pursuit of a LPN degree. The effervescent Jemer states, "The sky is the limit...I plan to use my Job Corps skills to accomplish every goal I have set for myself."

★ If you happened to be at Albuquerque, New Mexico's Somé Gallery in early October, you might have marveled at the multi-faceted work of Hopi-Navajo artist, David Lomaintewa. You might also be surprised to learn that he's only 21 years old, has been painting for only a year and a half, and that he's a recent graduate of SIATech - Albuquerque JCC's on-campus charter High School. David works in pencil, acrylics, and has a love for woodcraft, a result of the years he spent with his grandfather, building furniture and functional objects of art. His success has just begun, having been accepted at the American Indian Art Institute in Santa Fe where he will pursue his dream to become a master cabinet maker.

★ When Chad H. arrived at Mississippi JCC he admitted to having problems adjusting to Center life and the rigorous training schedule. He was used to a somewhat less disciplined lifestyle but after a few days of counselling and mentoring, he began to adjust and his overall performance steadily improved. Nine months into his training, a tornado tore through Yazoo County in Mississippi, killing 10 and causing significant property damage. When the call went out for volunteers to help with the clean-up, Chad jumped at the chance. This was the first of several volunteer projects Chad became involved in and today, as a freshman at Hinds Community College, he continues his volunteerism. We know he'll put the same energy into his education that he put into his volunteer projects and we expect to hear continued stories of his success. It would take volumes to tell all the stories of our students. The Gainesville student who was homeless and facing the prospect of separation from his mother and young brother - he beat the odds and graduated at the top of his class last August. Former MSJCC graduate, Richard, who took time to visit his alumnus and chat with students while on leave from Kadar, Afghanistan - they're all every day success stories of the "at risk" youth who have turned their lives around thanks to the dedicated DEL-JEN staff at Albuquerque, Gainesville, Kittrell, Mississippi, and now, North Texas Job Corps Center. ✦

Gifts and Gratuities by Gayle Walker, VP, Contracts and Compliance

With the holiday season upon us, DEL-JEN would like to take the opportunity to remind everyone of its policy against receiving and/or soliciting gifts or gratuities from our suppliers. As you are aware, we have a formal Ethics and Compliance Program with its Ethics Policy and Fluor's Code of Business Conduct as its centerpiece. This Ethics Policy formalizes our long-standing commitment to ethical business practices and sets forth specific policies that all our employees are required to comply with. One of them is the policy on accepting gifts or gratuities from suppliers, vendors, or partners.

The Policy states: Company employees or their family members may not accept gifts of any value from our vendors or suppliers. This includes cash, gratuities, favors of any nature, accommodations, discounts, or anything of value, regardless of reason or circumstances. The acceptance of gifts of any value whatsoever is strictly prohibited. A "supplier" is defined as any business that furnishes materials, equipment, supplies, or services of any kind to the Company. "Services" would include, for example, such activities as banking, insurance, advertising, building construction, transportation, auditing, engineering, consulting, testing, and legal services.

DEL-JEN employees are also required to disclose to our Compliance Officer if they have solicited or accepted a gift from a supplier.

We take our Ethics Policy very seriously. There are no exceptions to this policy. Acceptance of a gift may subject the employee to disciplinary action and could also have a negative impact on our relationship with the supplier.

This reminder is not intended to in any way dampen the holiday spirit - nor the intent by our valued suppliers to build positive relationships - but it is simply a reminder of our policy on gifts.

If you have questions, contact our Compliance Officer, Ms. **Gayle Walker** at: gwalker@del-jen.com or by calling (931) 552-0232. ✦

The NEW DELJENATION

The Newsletter for Employees of DEL-JEN, Inc.

Issue #27 - December 2010

Editor: **Steven Suga**

931.552.0232 x209

Contributing Editors: *Randy Crum, Sanchez Brown, James Dillon, Crystal Henson, Eunice Johnson, Annette Lahey, Linda Lockwood, Blake Mathies, Eleanor Medina, Delores Newell, Heidi Ewing, Kerri Hershey, George Rials, Joan Robinson, Emily Salazar, Mel Sheppard, Dennis Smith, Brenda Spencer, Barbara Walker, Gayle Walker, Vicki Wilkins, Dennis Williams, Mark Woods, Elise Wright, and Touré Young.*

Send comments, articles, and inquiries to:

DEL-JEN, Inc.

4465 Guthrie Highway

Clarksville, TN 37040

Email: ssuga@del-jen.com

Visit us at: www.del-jen.com

Additional information
or pictures available at:
[www.del-jen.com/
DelJeneration-Links](http://www.del-jen.com/DelJeneration-Links)



This newsletter is printed on mixed source material certified by the Forest Stewardship Council for well-managed forests, controlled sources, and recycled wood or fiber.

Albuquerque Job Corps Center Hosts Saudi Educators by Dr. Emily Salazar

The Albuquerque Council for International Visitors (ACIV) is a non-profit, volunteer organization that works under the auspices of the U.S. State Department and the originating agencies they contract with. ACIV representatives contacted us last month to make arrangements for a Center tour by fourteen distinguished visitors from Saudi Arabia who are researching programs that deal with "at-risk youth". Although the group will be visiting several youth organizations across the country, Albuquerque JCC is the only Job Corps Center they will see. After their 3 week tour of U.S. facilities, they'll take what they learn home to develop programs for Saudi Arabia.

The visitors were invited by the State Department's International Visitor Leadership Program and selected by the U.S. Embassy in their country. They were accompanied by **Dr. Emily Salazar** (AJCC BCL), **Maria del Carmen Lopez Martin** (Programmer), ACIV representative, Mike Langner, and several English language officers.

The tour began with a reception in the Escalera Room where a presentation was made, providing information about the history, mission, structure, operations, and social impact of the Program, as well as Center eligibility requirements, student demographics, and programs offered.



Though our visitors were surprised at the complex challenges presented by working with "at promise" youth and amazed that High School level diplomas were not federally mandatory for all youth, they were impressed with the fact that it's a Federally-funded program administered at the regional level, and complimentary of Career Transition Services that makes sure graduates acquire and hold onto well-paying jobs.

After the reception, our guests got to tour classrooms and interact with students. Scott K., the welding student who served as foreman for the G-20 Summit globe, led the tour as he chatted with them about Center life. Designated student leaders greeted the guests in each area visited and they even managed to tour the LEED-certified Dorm and CTT area before their three hour time limit ran out.

It was an exciting day for staff and students alike as we went "global", especially with the coverage by local television station, KOB-TV who featured the story during their 6:00 news broadcast. ☺

AJCC News

Campus Beautification

Approaching her 6-month anniversary as Center Director, the innovations made by **Stacey Cooley** are evident everywhere you turn. "Keeping it Clean, Green, and Enchanting" is



one of her pet projects aimed at beautifying the campus. With the help of our Maintenance Dept. (under **Ed Espinosa**) and Construction and Welding students, they've already decorated the courtyard with native American designs, improved the landscaping using water-free plants, adorned the fence with drip-system flower boxes, and built a foot bridge. The Clean Green committee also holds regular "walkdowns" where staff and students get together and walk the grounds of the campus gathering trash and debris. The results have garnered many compliments.

National Hispanic Cultural Center

The National Hispanic Cultural Center pays homage to an important part of Albuquerque's heritage. In honor of its 10th anniversary, famed painter, Frederico Vigil's magnificent fresco was unveiled to the public on October 10th. AJCC students,



however, were already intimately familiar with the fresco, having assisted the New Mexico artist over the past several years. Eight years in the making, the 4,000 sq. ft. painting offers glimpses of world history with an emphasis on Hispanic culture. As a gesture of thanks, staff and students were invited to a special, invitation-only preview.

Student Volunteerism

The Association for Retarded Citizens (ARCA) provides services to over 600 individuals with developmental disabilities in the Albuquerque area and for the past 14 months, up to 15 AJCC students have donated their weekends to volunteering at *ARCA Organics*, a program enabling these individuals to be productive, be involved in the community, and to generate



revenue in support of the program.

Students have worked at everything from weeding and mulching to clearing farmland – and as Jim Douglas, ARCA Organics Director stated, "We just could

not do what we do without the support of these amazing young people."

Job Corps' Top Chefs

Over 20 Job Corps food services managers from across the country participated in a 3-day training program that culminated in a "Top Chef" style contest. AJCC's own chef competed against her counterparts in preparing dishes using local, sustainable ingredients gathered at the White House Fresh Farmer's Market. The program was in response

to First Lady Obama's "Let's Move" campaign and the DOL's efforts to improve the overall health of Job Corps students.

A distinguished panel of judges comprised of Edna Primrose (National Director of Job Corps), Kathleen Merrigan (USDA Deputy Secretary), Jim Barham (USDA Agriculture Economist),



John Rocca (Sodexo Exec. Chef), Richard Schubert (NJCA Chair), and 4 Job Corps Students decided on the Top Chef winners and we're proud that our own **Yvonne Aragon's** (center) team took first place in the dessert category for their scrumptious Mexican Bread Pudding.

Kudos from the Top

With a beautiful campus, LEEDS-compliant dormitory, advanced welding program, on-campus SIATech charter school, highly dedicated staff, and highly successful students, Albuquerque Job Corps Center has become one of Job Corps' flagship Centers. Before her departure for N. Texas JCC, AJCC Center Director Lana Kite received the following congratulatory letter from Job Corps Regional Director, June Boswell:

Team Albuquerque,

As I congratulate you on this week's performance I am so aware that it takes good-week after good-week to turn that run into a successful year. And a successful year you had last program year, finishing 16th in the country and 4th in the Region. There are so many good and lasting contributions the center has made to the City of Albuquerque and the Job Corps Program that it's difficult to pick any one over the other. But at the end of the day it is the quality training and development given the students that makes the difference.

The commitment to excellence in student management with Positive Normative Culture; the excellence in

student achievement with high school diplomas and SIATech; and always 'going the extra mile' to ensure student success with work based learning and community relations are all part of the success Albuquerque brings to the program.

You have not only been my "go-to" center, you have becomes the Department of Labor, Congressional leaders and local politicians' "go-to" center. They are so proud of the center and the contribution it makes every day that there can be no higher accolade than their pride in showing world visitors - from the G-20 Summit attendees to Saudi Arabia - what can happen at Albuquerque.

Thank you, Team Albuquerque, for what you do and how you do it. Here's looking ahead to a beautiful new year!

*Regards from the Region,
June C. Boswell*

We are honored to have received such compliments from the Regional Director as we strive to exceed our goals to better serve the youth of New Mexico. ☺

Gainesville Job Corps Center Events

Career Expo

Center Director, **Sam Kolapo** welcomed nearly 150 local high school students and community representatives to GJCC's Career Expo, an annual showcase that spreads the word about the educational and employment opportunities available at the Center.

Presentations by the individual trades were offered and students and staff were on-hand to answer questions and chat with interested recruits. ☺



Centers Celebrate Multi-Culturalism

For some students coming to Job Corps, it may be their first time living away from home. Adapting to rigorous schedules, dormitory life, eating strange foods, and getting along with students from varying backgrounds and cultures can be challenging. For this reason, our Centers promote multi-cultural education.

Throughout the month of September, **Kittrell Job Corps Center** held Hispanic Heritage Programs featuring a presentation on hispanic culture, customs, and art by a local business owner; a bulletin board decorating contest; and a closing celebration that offered salsa dancing, a piñata decorating competition, and Latin American foods.

The sights, sounds, and tastes of Mexico came to **Albuquerque Job Corps Center** during their celebration of National Hispanic Heritage Month. **Mrs. Aragon** and her staff prepared extra special *comida* served to the not-so-gentle serenading of a 5-piece mariachi band. Staff and students sang along and a few brave souls danced to the latin rhythms. Before saying *adios*, the band played a special serenade during an emotional dedication ceremony for a tree planted in memory of a Albuquerque student who had passed away.

Because of its diverse student population, **Gainesville Job Corps Center's** Multicultural Committee celebrates ethnic diversity year-round. Every month, they select a different country or region and hold an "event" to expose our students to its art, culture, history, and foods. For October, Puerto Rico was selected and students got to feast on sancocho, chuletas fritas, and arroz blanco as danza, plena, and bomba music played in the cafeteria. November honored African Americans with a Soul Food menu featuring ox tails, collard greens, and ribs. Students roared with laughter at the surprise appearance by *The Supremes* (Deputy Director **Connie Whitehead**, Executive Assistant **Annie Jacobs Shuler**, and Business office Tech Instructor **Sharon Geraci**) performing, "I'm Coming Out." ☺



Kittrell Job Corps Center Highlights

At Kittrell Job Corps Center, students are not only given the skills that will lead them to well-paying, life-long careers, but they also acquire the social skills, character, and community awareness that will benefit society overall. *Here are three recent examples of KJCC student-supported community events:*



Habitat for Humanity: Construction trades students have been getting hands-on experience at the Habitat for Humanity's project in Oxford, NC. Thus far, carpentry students have done the framing and interior walls and Masonry student volunteers had the honor of building Granville County's first Habitat home with brick siding. Various trades will see the project through to its completion next year.

School Supply Drive: Student volunteers held a School Supply Drive outside the Chick-Fil-A restaurant in Henderson, NC to collect school supply donations for needy children in Vance County. With coverage by two local radio stations and the Daily Dispatch, the Chamber of Commerce/United Way/Vance County School sponsored event drew more donations of pens, pencils, crayons, notebooks, art supplies, book bags, and even cash - than ever!



Make A Difference Day: Staff and Students campus-wide joined an estimated three million people across the country to participate in Make A Difference Day. KJCC sponsored a full week's worth of activities that included Business Office Administration and Health Occupation students mentoring kids at local public schools and Head Start locations; Culinary Arts students helping prepare and serve lunch to needy citizens; and combined trade volunteers coming together to beautify the campus of the ACTS Soup Kitchen.

The community also gives back to our students by providing Work Based Learning opportunities, Job Shadowing, career opportunities, and educational resources. Over a period of four weeks, the Greater Little Zion Church offered workshops on six topics of importance to our female students. The nine who completed all the workshops were presented with certificates of completion and gift cards from Pastor/City Councilwoman, Brenda Peace-Jenkins and WalMart's Maurice Gray for laptop computers! Mr. Gray stated, "It is our belief that these computers will help enhance these young ladies' performance at the Job Corps Center."



Health Care Kudo

An letter sent to U.S. Representatives and Senators from the Director of Nursing at Oxford Manor, stated the following:

I want to share with you the impact that Kittrell Job Corps Center has made at Universal Health Care. We have truly benefited from hiring Job Corps students. Our involvement with Kittrell JCC has helped during the recent economic turbulence. As we all know, in the healthcare field there is always a shortage of qualified staff. Job Corps has allowed us to fill that need with Certified Nursing Assistants that are equipped with the necessary skills we require in our field. Following Job Corps, some of their students have gone on to become professional nurses - some of which are currently employed here. We are confident with their performance because we help Job Corps in their training process (and) appreciate Kittrell JCC for making an impact in the community and for shaping the lives of our future generations.

I would like to thank DEL-JEN, the contractor at Kittrell JCC. This company is credited for hiring professional, skilled, and qualified staff.

Sincerely, Rhonda Thomas-Foster ✦

Mississippi Job Corps Center

Oct. 5, 2010: The saying, "Dress for Success" may be old but it's still good advice - especially today when a job interviewer may see hundreds of applicants for a single position. If an applicant doesn't "look" professional, they probably won't 'make the cut' even if they're highly educated and experienced.



The Men's Wearhouse has been dressing its customers for success since 1973 and when the Jackson, MS store recently donated thousands of dollars of suits, slacks, sports coats, shirts, and ties to our MSJCC students, they knew they were making a potentially life-changing difference in these young men's lives (pic left). Thank you, Men's Wearhouse!

Nov. 9, 2010: MSJCC paid tribute to our veterans and their families by holding a special luncheon in their honor. Crystal Springs HS ROTC posted the colors and attendees were moved, sometimes to tears, by the stories from guest speakers **Staff Sgt Shelby Jackson, Capt Angela Holloway, Spec 5 Jesse Joseph McGowan,** and Maj Torrie Jackson. ✦



Leading Edge Technology Begins at Range Support Services

The Vehicle Maintenance Department at Creech AFB has integrated a new, state-of-the-art computerized Engine Oil Analyzer into its arsenal of tools to better serve our Government customer. The OSAM (Office of Spectrum Analysis & Management) unit is a completely self-contained oil analysis lab "in a box" that measures wear metals and the physical properties of an engine's lubricants.

After 15 minutes of processing time, a report provides in-depth analysis of an engine's condition along with a recommendation on whether or not to change the oil and filter.

The level of detail and the scope of the analysis is really more akin to medical technology than automotive test equipment and our unit is the first and currently, the only one in the U.S. Air Force inventory.

Because the unit is portable, less time is required to determine maintenance issues and oil/filter changes will be performed only as needed. With over 1,200 vehicles and diesel-powered generators to support, the savings will be dramatic.

RSS Receives Record Remuneration Rating

CSC Program Manager, Phil Gardiner, announced that the RSS Team achieved a record high award fee of 98 for the most recent rating period on the 98th Range Wing Support Services contract. Mr. Gardiner stated, "Thank you for your continued support of, and dedication to the RSS Program."

Trend Western/DEL-JEN has been providing Vehicle Maintenance & Operations, Fuels, and Supply services as part of the RSS team since 2002. ☺

Whiting Field Safety

The PRI/DJI Team at NAS Whiting Field places a tremendous emphasis on its culture of Safety and is proud that recently,



all our employees completed OSHA's 10-Hour General Industry Safety Course which has also become a required part of our new employee orientation.

The Team finished the latest contract year without a single lost-time injury. The OSHA training will further enhance our efforts by making sure everyone knows the safety requirements associated with delivery orders and subcontracts. ☺

Multi-Wing News

As prime subcontractor to SBAR, DEL-JEN provides Fuels Operations, Logistics Support, Transportation and Surface Freight, and Vehicle Operations at six locations across the country. Due to an *insourcing initiative*, contracted Supply positions at Malmstrom AFB and FE Warren AFB were replaced with Government personnel as of November 1st. Vandenberg will follow in February, 2011. We will retain all Fuels positions until November, 2011.

The Logistics Support Center (LSC) has exceeded the contract Performance Work Statement standard of 80% stockage effectiveness for all LSC-supported bases. The LSC Sustainment Section coordinated processing for "Operation Right Sizing" - the movement and tracking of NWRM assets

from FE Warren, Malmstrom, and Vandenberg to the Nuclear Storage Facility at Hill AFB, UT. All actions were executed with 100% accountability and tracking.

Our commitment to providing outstanding service to our customer continues. The Peterson Fuels Team supported Buckley AFB's service station which was down for maintenance. We utilized our C-300 as a mobile fuel station and dispensed nearly 5,000 gallons. ☺

Eareckson Supports USCG

During the month of November, our Maintenance Shop supported the U.S. Coast Guard, utilizing their mobile crane to twice



remove and replace C-130 propellers, then, performing a complete engine swap - a task requiring near surgical precision in crane operation.

Of course, we continue our usual winter-time tasks of road maintenance and snow removal - most of which must be performed before most everyone wakes up to ensure safe passageways for our tenants and residents. ☺

Services Group Kudos Korner

Tyndall Civil Engineering

A letter of appreciation arrived from Lt Col Trujillo, USAF Commander at Tyndall AFB, recognizing five members of our High Voltage Shop for their "outstanding contributions to



the support of Tyndall AFB's Giant Voice System," a combination indoor and outdoor alert network that includes sirens and speakers that will be used for emergency safety and security notifications. The speaker system can also be used for entertainment purposes.



Shown with Project Manager **Charles Buchanan** (L) are **Craig Massinmiani**, **Jeff Geoghagan**, **John Bruner**, **Mike Waites**, and **Frank Cutchin** who were mentioned by name

as having supported "...our maintenance requirements in an extremely professional and timely manner to ensure the Giant Voice System is consistently ready for base-wide dissemination of alerts, messages and ceremonial music. Their efforts have ensured speaker housings are maintained, free of debris, and supplied with the correct voltage throughout the base."

The letter continued, "The willingness, attitude, and responsiveness in which they conduct business is greatly appreciated. Please pass on my sincere gratitude for the support they provide and their contributions to the mission."

The August 17th letter was doubly meaningful with the addition of a handwritten note from Lt Col Gilpin, CE commander of the 325th Civil Engineer Squadron, who added, "...their outstanding attitude and customer service has, and will continue to represent Civil Engineering well. Thanks!"

Rock Island National Safety Council Award

The National Safety Council's (NSC) Occupational Awards promote prevention of workplace injuries and illnesses through education and by recognizing the safety achievements of businesses who implement effective safety policies and procedures. As repeat recipients of *regional* NSC awards, Rock Island Integrated Services (RIIS) was honored to be recognized at the *National Awards Celebration* held October 5th in San Diego, CA.



RIIS was one of approximately sixty organizations to receive National Awards for *Outstanding Safety Excellence*, an award based on their NAICS ratings which have been below the national average for 5 of the past 6 years.

Accepting the award on behalf of the entire RIIS workforce was General Manager, **Doug Leyendecker** and HSE Manager, **Matt Matykiewicz**. ✦

L to R: Janet Froetscher (President and CEO, National Safety Council), **Matt Matykiewicz**, **Doug Leyendecker**, and Kent McElhattan (Chairman of the Board of Directors, National Safety Council).

NAS Whidbey Island

It was mid-August when the Government informed us that nearly all our staff needed to obtain or renew their security clearances. The process involves filling out pages of a questionnaire and inputting the data into a dedicated Government database.



Marina Morley got right on it - reviewing documents, inputting data, making appointments, fielding questions, making calls, exchanging e-mails, processing

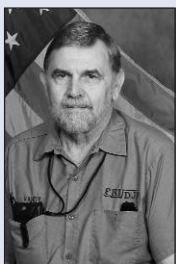
documents, making/retrieving fingerprint cards...all-in-all, working long hours to meet the deadline which, by the way, she met with a few hours to spare! For her hard work, she was named "Employee of the Quarter" and awarded a plaque of recognition and given a cash reward.

Vance AFB

The Lightning Bolt Award is a way of expressing appreciation for *above and beyond* willingness and a positive attitude in employees' daily tasks. Transportation Department technician, **Mike Arnold** (L) is the most recent DEL-JEN employee to be honored with the award after being nominated by Youth Center personnel whom he assisted in bus licensing requirements and training. His efforts resulted in two additional drivers earning their licenses, thus enhancing the Center's ability to serve the Vance military community.



Mr. Randall Shafer was named Q3 Contract Employee of the Quarter (Grades 5-8). His continuous display of initiative and ingenuity was instrumental in the construction of 150 "T-38 Catapult" crates. Mr. Shafer created jigs that enabled a team of two to complete in one week what had taken a much larger workforce four months to complete - resulting in a \$12,000 manpower savings.




In addition, Shafer's training in the new M50 Gas Masks proved vital for his involvement in the receipt, inspection, cleaning, testing, and storage of the 675 new masks. He has also recently corrected an extended storage problem for Vance's M4 weapons, resulting in a \$4,000 savings for the

Air Force and he completed an inventory/inspection of over 150 weapons - resulting in 100% accountability and service-ability, ensuring all Vance warriors' tools are stocked and ready for immediate issue.

Rock Island Arsenal

A letter of appreciation originating at the Army Joint Munitions Command and endorsed by others down the line, compliments RIIS employee, **Jim Scott** for work performed at the Army Contaminated Equipment Retrograde Team (ACERT) Field Support Facility. The letters states, "*The diligent efforts, innovative and proficient capabilities demonstrated by Mr. Scott reflects great credit on himself and on his organization. We sincerely thank him for his provided professionalism, assistance, and distinguished support efforts!*"

Kudos must also be extended for the volunteer efforts displayed by the daughters of two employees:

Electrician **George Weckel's** daughter, Kimber, participated in August's "Walk For The Cure" in Chicago - a 3-day event that raised funds for breast cancer research and education. Each walker must raise \$2,300 in donations in order to participate in the 60-mile walk. RIIS helped her reach her goal and despite blisters and some inclement weather, she completed the walk which raised over \$4.2 million. 

Heidi Ewing (pictured below far right) from our Housing Office was proud when her daughter, Brandi, volunteered to help her mom clean-up Iowa/Illinois waterways during the 7th annual XStream Cleanup on August 14th. The pair joined over 1,200 other volunteers who spent the day at 42 locations removing debris, garbage, and illegally dumped items from rivers and streams.

Of the 50,573 pounds of junk that was removed, some of the more interesting items were: car seats, doors, shingles, siding, pipes, fencing, farm implements, part of a camper shell, a gas station sign, and one complete houseboat. ✦



Ohio OA/CTS: A Day In The Life

The *Who, What, When, and Where* of Job Corps all have one answer: OA/CTS. *Who can provide me with information about the Program?; What are the requirements?; When can I expect to graduate and get a well-paying job?; Where can I go for assistance after I graduate?* These questions and many more are answered on a daily basis by the Outreach & Admissions and Career Transition Services staff at Ohio OA/CTS. They recruit applicants, ensure the proper number of students are enrolled at each Center - and after graduation, make sure the grads are placed in a job, the military, additional training, or continue onto higher education. They track grads' progress and provide counseling and job placement assistance for up to one year after completing the program. *Here are a few examples:*



Every Wednesday, the OA staff holds focus groups for students who've been attending Cleveland Job Corps Academy for 90-days and less or those who've only been attending for 1-week. Students complete a short questionnaire then get to ask questions and provide valuable feedback which is used to improve the Program. Shown is OA& Counselor **Kerri Hershey**.



August 21: O&A Counselor **Sanchez Brown** attended the "Back To School Blast" at Columbus Christian Church, handing out Job Corps literature and answering questions from potential applicants. The free pens and trinkets drew people to her table but, in the end, his success was measured by the high number of applicants he recruited for the Program.



September 8: On the CTS side of things, CTS counselor, **Touré Young** accompanied a Job Corps graduate to her first day of classes at Franklin University. During his visit, Young was disappointed to discover that this student was only the second JC grad to attend the university during the past four years. He plans on meeting with Admissions staff to formulate a strategy to increase JC enrollment at the four-year institution.



September 15: While exhibiting at the Urban League Job Fair, Field Recruiter and Ohio Highway Patrol Officer, Dora Gonzalez met with CTS counselor, **Brenda Spencer** and Admissions Counselor, **Andrea Garrett** to discuss partnering with Job Corps to fill the need for Cadet candidates, dispatchers, and State Troopers. With an age requirement of 20 and an educational requirement of only a GED, Officer Gonzalez felt confident it would be a fruitful alliance.



October 2: When Project Director **Vicki Wilkins** signed-up to participate in the Alzheimer Association's "Memory Walk", she realized it would be a great opportunity to expose Job Corps to the thousands of attendees. She arranged to have 2 booths at the event with staff walkers & volunteers (like **Florence Malone, R**) all wearing the familiar yellow "HEY! - Ask Me About Job Corps" t-shirts. ☺

DJI Tyndall Team Supports Obama Visit

The April 20, 2010 explosion on the British Petroleum licensed drilling rig in the Gulf of Mexico resulted in millions of gallons of crude oil being released into the Gulf of Mexico every day until it was successfully capped months later. Extensive damage to marine life and wildlife habitats resulted in the decimation of Gulf fishing and tourism industries.

During the weekend of August 15, 2010, President Obama, First Lady Michelle, and daughter Sasha visited Panama City, Florida to deliver the message, "The Gulf is open for business!" The president even took a swim with daughter Sasha in the waters off Alligator Point to further demonstrate that the well was capped, oil was no longer flowing into the Gulf, and that his administration was going to stand by the residents and businesses until full recovery is achieved.

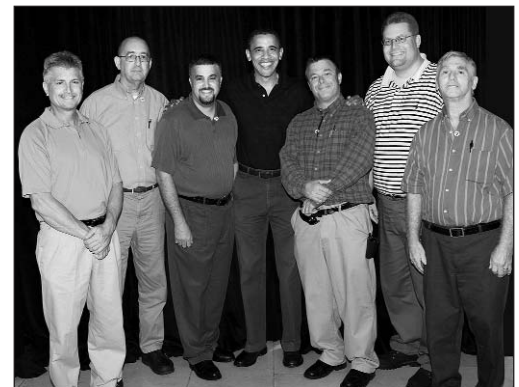
During his visit, DEL-JEN's team at Tyndall AFB was responsible for transporting White House staff and reporters in his motorcade. They worked with the Secret Service to provide the highest possible security and mechanical aid as needed.

Shortly after the President boarded Air Force One to head back to DC, **Randall Crum**, DEL-JEN's Vehicle Operations Chief, received a letter of thanks from a White House staff member who stated:

Randy,

Thank you so much for all your help. Brian, Tom, Glenn, Mike, Eric and Ken were amazing. They worked so well as a team and were very helpful. If we ever come back to Panama City I will definitely request them to be drivers. This was a new experience for me and I appreciated their positive attitudes. I hope you had a wonderful weekend.

Thank you! ☺



Shown L to R: **Kenneth Anderson, Michael Ashman, Brian Hampton, President Barack Obama, Glenn Jones, Eric Appletoft, and Thomas Sledge.**